

13 Quirk St  
Roselle  
4 May 2018

Dear Manager  
Sydney Heater & Pizza Ovens

The Falun Ceramic combustion heater has been installed today.

From the moment my wife & I walked into your showroom, we have been greeted and treated with great courtesy from all of your staff.

The product that you trade is world class and the installation at our home, by Nathan and Dale, was masterly and as your front of house staff, I was cheerful, courteous and respectful for being in our home.

Everyone I know will be told of the joy in dealing with you

Ken Booting